

IMPLANT MICRODENT SYSTEM S.L.U.

Quality Policy

IMPLANT MICRODENT SYSTEM, S.L.U. is a company dedicated to the design and development, manufacture, storage, marketing and distribution of dental products, mainly dental implants and their attachments, products for orthodontics and other prosthetic and instrumental elements; as well as offering support and guidance to dental professionals.

IMPLANT MICRODENT SYSTEM, S.L.U. seeks excellence and continuous improvement, by identifying opportunities for improvement both in the design and development of projects and in the provision of services, focusing its efforts on optimization perspective as the ultimate goal.

The policy of IMPLANT MICRODENT SYSTEM, S.L.U. is aimed at providing quality in the products and services supplied by the company that meet both the expectations of its customers and their contractual obligations, while maintaining a high level of effectiveness of its quality management system.

The management of IMPLANT MICRODENT SYSTEM, S.L.U. defines the basic pillars that underpin its **Quality Policy / Business Mission** as follows:

- To achieve the highest level of self-demand, thus ensuring that all our products meet the strictest regulatory requirements.
- To offer a complete service and personalized advice to the professionals of the oral implantology that reverts in the correct treatment for the patient.
- To maintain a qualified human team that, together with a constantly growing international distribution network, creates and implements the company's values.

To this end, IMPLANT MICRODENT SYSTEM, S.L.U. shows a strong commitment that translates into:

- To commit to research for the constant improvement of products.
- Compliance with the requirements specified by its customers and, in particular, those of current legislation and regulations.
- Detection and correction of possible improvements thanks to a methodology based on risk management.
- Notification of any possible incident detected, as well as that of its immediate rectification.
- Application of evaluation mechanisms, based on the analysis of objective data, that orient those possible corrections and successive innovations to the benefit of the client.
- To offer professional, timely and efficient service and support to its customers, as well as training and dissemination of the implant system to our real and potential market.
- Supervision and intervention in the constant sanitation of the administrative-financial system of the company.
- Implementation of the technical and human resources necessary for the improvement of ergonomics in the workplace.

The effectiveness of the IMPLANT MICRODENT SYSTEM, S.L.U. Quality Policy depends on the unconditional support of its entire workforce. The staff of the company knows, understands and enacts this Quality Policy, so that they express their concern for effectiveness, understanding that the requirements of their work and their preparation for it are aimed at the satisfaction of their customers.

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To develop the commitment to the Quality Policy, the employees of IMPLANT MICRODENT SYSTEM, S.L.U. express their responsibility in:

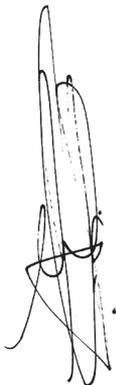
- Understanding and fulfill your contractual obligations.
- Understanding and meet the needs of your customers.
- Maintaining an effective management and control system.
- Providing a permanent quality service.

The development of a Quality Policy in accordance with ISO 9001, ISO 13485 and regulatory requirements, is a fundamental step to meet the expectations of IMPLANT MICRODENT SYSTEM, S.L.U., as well as those of its customers and to manage quality within an internationally accepted framework.

The scope of the Quality Policy covers all activities of IMPLANT MICRODENT SYSTEM, S.L.U. regarding the development, manufacture, marketing and distribution of comprehensive oral rehabilitation systems, without neglecting all those internal activities that affect in some way the quality of services provided to its customers.

IMPLANT MICRODENT SYSTEM S.L.U. CIF: B-61330890

MANAGER'S SIGNATURE



IMPLANT MICRODENT SYSTEM S.L.U. with Tax ID ESB61330890 undertake to process all personal data with the utmost confidentiality as established in the General Data Protection Regulation (RGPD) and Organic Law for Protection of Personal Data and Guarantee of Digital Rights (LOPDGDD). · IMPLANT MICRODENT SYSTEM S.L.U. processes the data provided to gather information about our events and to be able to offer an improved service as well as to find out your interests and needs about our products/services and to initiate the corresponding administrative and commercial activities · You can exercise your rights to access, rectification, erasure, opposition, portability and limitation of the processing of personal data, as well as to not be subject to automated individual decision-making, in writing to our business address or by email, clearly identifying and requesting the right you would like to exercise.

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